

This document outlines the speech recognition commands recognized for standard menu and submenu options.

Main Menu Options

Menu Options	
Menu Option	Synonyms Recognized
Account Balance	Account Balance, Balance, Totals, Account Totals, Total, Hear Account Balance
Account History	Account History, History, Previous Transactions, History Transactions, Hear Account History
Funds Transfer/Payment Menu	Funds Transfer and Payment Menu, Funds Transfer, Payments, Transfer and Payments, Payments and Transfer, Payments and Funds Transfer Menu, Funds Transfer and Payments, Transfer Funds or Make a Payment, Make a Payment, Transfer Funds
Stop Payments Menu	Perform Stop Payment Activities, Payment Activities, Stop Payments, Stop Payments Menu
Change PIN	Change PIN, Change my PIN, PIN Change, PIN, My PIN, Change Access Code, Change My Access Code, Access Code Change, Access Code, My Access Code
Share or Loan Withdrawal	Withdrawal, Check Withdrawal, Share or Loan Withdrawal, Share Withdrawal, Loan Withdrawal, Request a Share or Loan Withdrawal, Account Withdrawal, Account or Loan Withdrawal, Request an Account Withdrawal, Request an Account or Loan Withdrawal
Interest Rates	Interest Rates, Hear Interest Rates, Dividend Rates, Hear Dividend Rates
Merchant Verification	Merchant Verification, Merchant Check Verification, Check Verification, Verify Funds
Future Dated Transactions Menu	Future Transactions, Transactions for the Future, Future Dated Transactions, Check Future Dated Transactions, Future Dated, Future Dated Items, Future Dated Items Menu

Funds Transfer and Payments Submenu Options

Funds Transfer/Payment Submenu	
Menu Option	Synonyms Recognized
Transfer Funds Immediately	Transfer Funds Immediately, Funds Transfer, Funds Transfer Activities, Transfer Funds, Transfer
Immediate Cross Member Transfer	Make an Immediate Cross Member Transfer, Immediate Cross Member Transfer, Cross Member Transfer, Cross Member Funds Transfer, Cross Account Member Funds Transfer, Transfer Funds to Another Person's Account
Schedule a Funds Transfer	Schedule a Funds Transfer, Move Money, Transfer Funds from One Account to Another, Move Money from One Account to Another, Schedule a Transfer, Request a Transfer, Make a Transfer, Make a Funds Transfer, Request a Funds Transfer, Transfer Funds, Request Transfer
Schedule a Cross Member Transfer	Schedule a Cross Member Transfer, Schedule a Cross Transfer to Another Member, Schedule a Transfer to Another Person's Account
Payments Menu	Payments Menu, Payment Menu, Go to the Payments Menu, Go to the Payment Menu, Go to the Payments Menu, Go to Payment Menu
List Scheduled Funds Transfers	Hear Existing Scheduled Transfers, Hear Scheduled Transfers, Hear Scheduled Funds Transfers, Scheduled Transfers
Cancel a Scheduled Transfer	Delete a Scheduled Transfer, Delete a Funds Transfer, Delete a Transfer, Delete

Stop Payments Submenu Options

Stop Payment Submenu	
Menu Options	Synonym Recognized
Stop Payment Request – Specific Check	Stop a Payment on a Check Number, Stop Payment on a Specific Check Number
Stop Payment Request – Check Range	Stop Payment on a Check Range, Stop a Payment Check Range
Stop Payment Inquiry	Inquire on My Stop Payments, Payment Search, Payment Inquiry, Inquire on Stop Payments, Inquire

Payments Submenu Options

Payments Submenu	
Menu Options	Synonyms Recognized
Immediate Payment	Make an Immediate Payment, Immediate Payment, One Time
Schedule a Payment	Schedule a Payment, Payment Schedule, Schedule Payment, Schedule

Future Dated Transactions Submenu Options

Future Dated Transactions Submenu	
Menu Options	Synonyms Recognized
Hear ACH Transactions	ACH Transactions, ACH, Hear ACH Transactions
List Scheduled Funds Transfers	Scheduled Transfers, Hear Existing Scheduled Transfers, Hear Scheduled Transfers, Hear Scheduled Funds Transfers